

# Marston Vale Paranormal Investigations Client Contract

1. MVPI will not be held accountable for any perceived 'spirit activity' at any venue, location, dwelling or other permanent or non permanent structure, or any land or property on which that structure stands or sits.
2. MVPI will NOT conduct any investigation or part of an investigation in the presence of any child/children.
3. Residential Investigations will be done with the owner present in an identified control area within the location. Commercial investigations may be done in a similar way.
4. MVPI accepts no responsibility for any loss or damage to any client property, all clients are encouraged to remove any personal items of value or if fragile to reduce risk of accidental damage.
5. MVPI cannot be held to account for any damage alleged to have been caused at any location, all investigators will risk assess any location for possibility of damage and those areas will be excluded in order to minimise risk.
6. All excluded areas will be brought up in the briefing.
7. All mobile devices must be removed from the investigation site or switched off.
8. Our investigators will point out any item they feel should be removed in the presence of the owner.
9. There will be a Lead Investigator at every investigation. They will conduct the initial walk around with the client and complete the initial team briefing.
10. The Lead Investigator will complete another walk around with the client at the end who will then be asked to sign that they are satisfied that nothing has been damaged at the location.
11. Any such property not removed or made safe by the owner, that should become damaged MVPI will not accept any responsibility for its loss/damage as a result of the prior request for its removal.
12. MVPI will withdraw from any site if it is found to be structurally or electrically unsafe.
13. MVPI will withdraw from any site set up to produce a 'paranormal effect', if any such equipment or activity is found to facilitate this (unless brought to our attention prior to the case starting)
14. If MVPI have been engaged as a result of a client request, then any evidence gathered (or not), along with any debunks will be presented to the client. We will endeavour to give on appointment our findings after the evidence has been viewed and analysed to ensure that all investigative avenues have been explored.
15. MVPI will investigate any claims of paranormal activity, if activity is found beyond MVPI comprehension then with the consent of the client we may need to share/seek advice from other well respected groups approved by MVPI.
16. MVPI will not charge for any services provided, we do however accept donations towards our running costs.
17. Any uncertainty concerning any of the regulations should be directed via email to [marstonvaleparanormal@yahoo.co.uk](mailto:marstonvaleparanormal@yahoo.co.uk)
18. At the conclusion of any investigation we would invite the client to visit the website and complete our feedback form. This information will be sanitized but used as part of our online portfolio.
19. There is dedicated aftercare should the client require it.
20. The client signifies that:

I have not suffered bereavement in the last 12 months.	YES / NO
I have no history of recreational or habitual substance use.	YES / NO
I have no history of any ongoing psychological illnesses	YES / NO
There is no history of social care intervention	YES / NO

Signed (Client) \_\_\_\_\_

I agree to the terms stated above and confirm that no damage has been done to any property in my control

Signed (Client)

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Date